

AgencyExpress™ Program Overview

for the Feeding America Food Bank Network

Creating a More Efficient Food Bank Network

Program Includes:

Supply Chain Management: Online Ordering Module

Create a secure online shopping site for your partners. Display your inventory; track, review and fulfill orders; provide real-time communication with partners.



- Reduces the overall ordering cost and time
- Reduces manual processes
- Increases agency order-fill rates
- Increases flow-through in the warehouse
- Provides real-time access to available inventory so hunger-relief agencies can see what is in stock and improve variety
- Reduces retail purchases for the agencies
- Provides additional instant access to USDA commodities

AgencyExpress™ is a hunger-relief program that uses an online shopping network to enable Feeding America's network member food banks to list food inventories online, providing hunger-relief agencies the opportunity to view and order food from their food banks in a simple and efficient manner. AgencyExpress™ is powered by Aidmatrix in collaboration with Feeding America.

To date, more than 30 food banks use this online shopping system, including some of the busiest food banks in the U.S.A. such as the Greater Chicago Food Depository, the North Texas Food Bank and the Food Bank for New York City. Agencies nationwide are now placing more than 1,000 orders each day, totaling more than 200 million pounds shipped through the system in 2008.

Results: Relieving Hunger Across America

- More than 20,000 users at over 10,000 agency locations are currently using AgencyExpress™
- Food banks in 21 U.S. states are currently using AgencyExpress™ to better serve their agencies: California, Colorado, Connecticut, Florida, Illinois, Indiana, Kansas, Kentucky, Minnesota, Missouri, Nebraska, New Hampshire, New Jersey, New Mexico, New York, Ohio, Oklahoma, Texas, Vermont, Washington, Wisconsin
- Improves daily relief efforts and is extremely beneficial in times of disaster

Learn More

To learn more about this program and others like it, visit and contact us at www.aidmatrix.org

For Feeding America Network Members:

- Visit Feeding America's online technology hub at www.harvestcenter.com
- Contact Aidmatrix at aesupport@aidmatrix.org
- Contact Kevin Lutz of Feeding America by email klutz@feedingamerica.org or by calling 1-312-641-6796

Return on Investment

Having the entire hunger-relief supply chain online enables a steady flow of communication between Feeding America and its network members of food banks and agencies, reducing the time and paperwork involved. Food banks can list the availability of products, renew shipments, and effortlessly check the status of unpaid or unshipped orders. In addition, using AgencyExpress™ enables Feeding America's network member food banks to allocate their time and resources in more productive ways.

Technology

The technology allows food banks to minimize time spent on paperwork and maximize their time spent in relief efforts. The AgencyExpress™ program is based on Aidmatrix's Supply Chain Management: Online Ordering Module. It provides an updated inventory list in real-time to local agencies. It helps hunger-relief agencies place their orders, presents status updates and makes order histories available, all in the convenience of a single online system.

Requirements

- Microsoft Navision/Ceres 1.4 or higher
- A start-up and monthly subscription fee to Aidmatrix in addition to meeting Feeding America's network member requirements
- Designated food bank staff that can participate in Aidmatrix' training



Community

Feeding America and Aidmatrix, using feedback from the community, regularly issue new releases to improve the functionality of AgencyExpress™. Noreen Zahner, the Director of Quality Assurance at Harvesters - the food bank that piloted AgencyExpress 3.0, stated, "Aidmatrix accommodates their partners in the process of improving AgencyExpress™. They gather input from the partners involved to create the best solution for each food bank." Aidmatrix adds value with its expertise in technology, program management and change management.

Partnership

The partnership you receive with Aidmatrix will completely alter the impact you can make on hunger relief. We provide partnership, consulting, customization services, training, and support to help you achieve your goals. We can offer you years of experience in supply chain management to benefit you and the community you serve. Together we can make a bigger difference than you ever thought possible.

Proof in Action

"Prior to AgencyExpress™ we took all orders by phone and it took 5 full-time people to do the work. Now it takes less than one hour a day to accept orders and we can put our people resources to better use."

— Steve Moran, COO of the Regional Food Bank of Oklahoma

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AMERICA**

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