

Supply Chain Management
Technology Suite:

- Asset Registry
- In-Kind Donations Management
- In-Kind Donations Management Plus+
- Transportation Donations Management
- **Transportation Donations Management Plus+**
- Procurement
- Needs Management
- Needs Management Plus+
- Online Warehouse
- Online Warehouse Plus+
- Online Ordering
- Online Ordering for Feeding America
- Online Auction
- Fleet Management
- Digital Hub

Supply Chain Management

Transportation Donations Management Plus⁺ Module

The Aidmatrix Network® Transportation Donations Management Plus⁺ Module is an online application that helps you manage donations of transportation services. Transportation services require unique information to be captured that is different from in-kind donation offers. It integrates easily with other modules, including In-Kind Donations and Needs Management, to provide simple end-to-end processing of donation offers.

- **Single Location for Transportation Donors to Give**
Use your website to link transportation donors into the giving section. Donors can view transportation needs and donate against those needs or they can make open donations. Donors complete the simple forms themselves and the form requires all the critical information used to determine the quality of the offer — both help save administrative time. Data is collected electronically and is then ready for your review. Crucial information is captured including: unit of measure, condition of donation, storage requirements, packaging specifications, maximum weight and cubic size, and more.

Registered donors can receive a number of additional time-saving benefits. Automated email alerts by need type provide greater flexibility for those who wish to monitor published needs with email alerts instead of having to log in to see the needs. They can set up their alternate contact information in a roster so those preferences can be pre-set to appear on each donation. Registered donors can also indicate on the donation record when a good has been delivered to its final destination.

You can export a detailed report for an individual need to share information and assist donors in producing transportation offers. Also, group multiple transportation needs together in a single transportation request. Supports multi-drop transportation loads to ensure that transportation requests and offers are accurate and timely.

- **Easily Review and Allocate Transportation Offers**
Your administrator reviews the offers in the Donation Inbox and either declines them outright as low-quality offers or assigns them to the Allocation Cart. This keeps the inbox current with only new offers. Once in the Allocation Cart, offers can be shared with partners of your choice. Offers can be re-allocated or withdrawn. Search offers by category, description, donor name, and more. The allocation cart makes the process easy by including shipping and transportation information and enables splitting a large offer between recipients.
- **Review, Accept and Receive Offers**
The recipient (either you or your partners) can review their donation offers 24x7 online. Your/they can reject or accept the offers. Data can be sorted and searched by New Donations, Accepted Donations, Received Donations or Declined Donations. Offers can be accepted in full or in part. Full details on transportation can be viewed and updated. Report by donation date or location.
- **Run Reporting, Integration and Administration**
Reporting can be run on all aspects of the application. Comprehensive filters and views enables partnering



ISTAT AirLink's Success

"Aidmatrix showed the highest level of dedication, professionalism, and competence while designing and launching our AirLink website portal to help us and our partners manage our transportation donations & needs. During the design phase they demonstrated a thorough understanding of our objectives, listened to our ideas, and provided quality and appropriate input throughout the process."

Ty Prettyman
AirLink Program Director

organizations to build custom reports to meet their needs. Reports can be saved and viewed as web pages, PDFs, images or exported to Microsoft Excel® for integration with other systems or for data sharing purposes. Your organization controls access to reporting and menu visibility through user profiles to maintain the highest security standards. Reporting is an effective tool to aggregate needs and determine the effectiveness of the relief efforts

which can then be shared with the relief community through easy-to-read graphs and matrix reports.

- **Share with Other Partners**

Your organization can also decide to assign donation offers to other portals on the Aidmatrix Network. This is used particularly when an organization receives a large offer and is willing to share it with another group.

Plus⁺ Features

- **Tailor Your User Experience with Flex Fields**

These custom fields enable you to capture information that is critical and unique to your organization. You'll be able to specify the quantity and type of flex fields you need. Determine the way you want to structure responses by designating the field type: text area, date field, numeric field, dropdown list, and more. Then, layout the flex fields to provide a logical flow for your users to follow.

You can also configure users to have multiple roles and to access all of those roles from a single login. For instance, someone may have one of more of the following designations: admin, donor, and/or recipient. If information about a user changes, such as contact information, the admin can access the user record and make the updates directly.

- **Manage Users with Less Work**

To start, users can request a registered user login for your site using a standard form that requires the information you need. This routes the request directly to your admin who then only needs to review and approve it.

- **Localize Pages with International Options**

Customize the labeling and structure of the data fields to ensure the proper attributes are captured in the local standard, for example: monetary unit and system of weights and measures. In addition, standard pages within the application are also available in French and Spanish.

You can set up "Terms and Conditions" for registered donors using your portal and require users to read and accept these Ts & Cs as part of their registration process. You can also integrate those Ts & Cs at the point when the user confirms their transaction; for example: "By submitting this donation you agree that ___". This provides clearer communications between you and the user regarding transactions on your portal.

- **Enhance Transaction Details**

Sometimes, the descriptions needed on a donation/need can be greater than the fields on a data entry screen. In those cases, users can upload common Office® and image file types to provide the full details. Supported file types include .xls, .csv, .doc, .jpg, .gif and more.

Plus⁺ Features — Continued

In addition, you and your donors can log communications back and forth in a notes section on the record where questions can be asked and answered and the entire communication history is saved for future reference in one place, tied to that specific donation record, not spread out over emails and instant messages.

Custom transaction details can be added to donation/need records for even greater workflow customization. For example, on a passenger flight donation record, a passenger manifest can be maintained. Recipients add a list of passengers associated with their accepted donation and donors can download that manifest to Excel.

• Honor Donor Intentions with Ease

Portal administrators can set automatic expiration dates on donation offers based on instructions from the donor. This ensures that the donor's intentions are honored and it reduces the administrative time which would otherwise require manual scheduling and disablement.

In addition, donors are empowered to update their donation offers themselves by extending or withdrawing an item as their situations change. They can even create templates for making donations so that recurring information can be saved and used again, saving them time and providing them with a positive donation experience.

The screenshot displays the Aidmatrix software interface. On the left, a navigation menu includes 'Home', 'Reports', 'Give', 'Volunteer', 'Profile', 'About Aidmatrix', and 'Help'. Below this is a 'Fulfilled Donations' table with columns for Description, Parent Category, Need ID, Sort Category, and Qty. The table lists various items such as 'NEC MultiSync LCD 2180UX Computer Monitors', 'Travel bags to carry pets. Blankets', and 'Gloves - Latex Great'. Below the table is an 'Export To Excel' button.

On the right, the 'Report Filters' tab is active, showing a detailed view of a donation record for 'Medical Gloves'. The form includes fields for Donor Estimated Value, Company (Sysco), Primary Contact Title (Communications Manager), and various contact information fields. It also features dropdown menus for 'All Values' and 'All Values' for several filter categories like 'Condition of Donation', 'Storage Requirements', and 'Donation Packaging'.

View the transportation donation offers through the Reports screen (above); The Main Filters tab enables reporting on numerous fields so you can view just the information you need (right).

PARTNERSHIP

Joining the Aidmatrix Network means you have a wealth of resources at your disposal. Aidmatrix provides program resources to make sure your program succeeds. A community of relief agencies, governments and corporate partners offers collective knowledge of best practices and practical solutions — meaning you are never in it alone.

TECHNICAL SUPPORT

Whether it be a training question or help with activating during a disaster — we are here to help. Our mission is to empower your team to maximize the humanitarian relief available to those in need.

TURN-KEY SOLUTIONS

We offer this service as a hosted application, so there is no hardware to maintain and no IT staff to hire.

For more information on any of our products or services please visit us on the Web at:

www.aidmatrix.org

View Transportation Need Details Screen, donations can be edited and updated with the latest details by both the donor and the portal administrator—on demand.

Technical Architecture

Core Modules — built on Microsoft Visual Basic® .NET and SQL Server® database technology

Delivery Method — Software-as-a- Service (SaaS) mode

Accessible from Any Web Browser — end users need only an Internet connection and a web-browser to begin using the system; nothing to install or set up; enables you to easily share reports with others

SERVICES INCLUDED

Technical Support
Setup
Maintenance
Application Support
Hardware Support
O/S Support
Data Backup
System Monitoring
Security Monitoring
24x7 Uptime

aidmatrix[®]
Right Aid. Right People. Right Time.[™]

www.aidmatrix.org