

Supply Chain Management

Technology Suite:

- Asset Registry
- In-Kind Donations Management
- In-Kind Donations Management Plus+
- Transportation Donations Management
- Transportation Donations Management Plus+
- Procurement
- Needs Management
- **Needs Management Plus+**
- Online Warehouse
- Online Warehouse Plus+
- Online Ordering
- Online Auction
- Fleet Management
- Digital Hub

Supply Chain Management

Needs Management Plus⁺ Module

The Aidmatrix Network® Needs Management Plus+ Module is an online application that manages immediate and ongoing product and transportation needs. This application collects, aggregates and communicates those needs more efficiently so those needs can be met. Simply enter your requests for needed items and then publish those needs so donors can supply against them. It automatically integrates with other modules, particularly the in-kind donations management and transportation donations management modules to provide simple end-to-end processing of in-kind products and services.

- **Proactively Identify and Record Needs**

Instead of waiting for random donations to arrive, use this application to proactively log specific product, service and transportation needs. Then you can share those needs in a variety of ways to different audiences that can help fulfill those needs. Simple data entry screens walk you through capturing the specifics so partners know exactly what is being requested without additional inquiry. This includes details like priority and respond-by dates to help manage your needs requests. Pre-set templates help save you time when entering multiple needs into the system.

Once your needs are entered, choose from three powerful publishing options, all flexible to serve your processes:

1. Manually match incoming donations to those needs,
2. Publish those needs to other partner portals on the Aidmatrix Network® which may be able to help, and/or
3. Auto-publish needs to your portal and other portals.

- **Streamline Matching of Needs with Donations**

You can use the system to track the need internally. Then

as donations are received, you can manually match them against the need and mark the need as fulfilled.

- **Selectively Share Needs with Target Partners**

In other cases, you may want to publish your needs to other specific partners on the Aidmatrix Network who can help. These partners can choose to view your needs and either fulfill the need from their existing inventory or publish your needs to their audience— thus increasing the likelihood of fulfilling your need. If they publish the need on their portal and a donor makes an offer against it, the system automatically routes the offer directly back to you for review so that it does not impose additional burden on the partner.

- **Share Needs with the Outside World**

Once you log your needs, you can choose to auto-publish those needs to the outside world through your portal. This enables donors to view them, click on the details of the need and make a matching donation offer. You always retain the ability to review donation offers before accepting them. The system also enables you to receive multiple offers on a single needs request. Once you accept an offer, you can then remove the need from visibility on your portal, thus keeping your needs current.

Email notifications are automatically set up for your subscribing portal administrators to be sent when needs are published to your portal. This enables the "subscribing" portal administrators to become aware of the "published needs" sooner and optimizes the information flow.

Registered donors can choose to customize their view by removing "needs" if they are not interested in them. This streamlines the process of donors reviewing needs by reducing the overall list to display only those that are unviewed or that are of interest to the donor.

- **Quickly Aggregate Needs On-Demand**

This application enables you to quickly and easily report on your overall needs. The real-time reporting aggregates needs so that you can communicate more effectively within your organization and with external audiences. For instance, reporting on "percent of needs met" versus "percent of needs unmet" in particular categories can help educate external audiences on how to make informed donations that really meet the needs of the communities

you serve. It can also help you raise awareness and speed up the humanitarian relief donation process.

In addition, needs can be tracked from one portal to another. A referral ID on the donation record enables partnering organizations to track the donations that pass through one partner's site to another's so that each can see the original source of the donation.

- **Overarching Benefits**

In the end, the overwhelming benefit of the Aidmatrix Network® and the Needs Management Plus+ Module is that you can form partnerships that enable you to reach a much broader audience than your regular donor base, thus empowering your mission.

Plus+ Features

- **Tailor Your User Experience with Flex Fields**

These custom fields enable you to capture information that is critical and unique to your organization. You'll be able to specify the quantity and type of flex fields you need. Determine the way you want to structure responses by designating the field type: text area, date field, numeric field, dropdown list, and more. Then, layout the flex fields to provide a logical flow for your users to follow.

- **Manage Users with Less Work**

To start, users can request a registered user login for your site using a standard form that requires the information you need. This routes the request directly to your admin who then only needs to review and approve it.

You can set up "Terms and Conditions" for registered donors using your portal and require users to read and accept these Ts & Cs as part of their registration process. You can also integrate those Ts & Cs at the point when

the user confirms their transaction; for example: "By submitting this donation you agree that ___". This provides clearer communications between you and the user regarding transactions on your portal.

You can also configure users to have multiple roles and to access all of those roles from a single login. For instance, someone may have one of more of the following designations: admin, donor, and/or recipient. If information about a user changes, such as contact information, the admin can access the user record and make the updates directly.

- **Localize Pages with International Options**

Customize the labeling and structure of the data fields to ensure the proper attributes are captured in the local



ISTAT AirLink's Success

"Aidmatrix showed the highest level of dedication, professionalism, and competence while designing and launching our AirLink website portal to help us and our partners manage our transportation donations & needs. During the design phase they demonstrated a thorough understanding of our objectives, listened to our ideas, and provided quality and appropriate input throughout the process."

Ty Prettyman

AirLink Program Director

Plus⁺ Features — Continued

standard, for example: monetary unit and system of weights and measures. In addition, standard pages within the application are also available in French and Spanish.

- **Enhance Transaction Details**

Sometimes, the descriptions needed on a donation/need can be greater than the fields on a data entry screen. In those cases, users can upload common Office[®] and image file types to provide the full details. Supported file types include .xls, .csv, .doc, .jpg, .gif and more.

In addition, you and your donors can log communications back and forth in a notes section on the record where questions can be asked and answered and the entire communication history is saved for future reference in one place, tied to that specific donation record, not spread out over emails and instant messages.

- **Honor Donor Intentions with Ease**

Portal administrators can set automatic expiration dates on donation offers based on instructions from the donor. This ensures that the donor's intentions are honored and it reduces the administrative time which would otherwise require manual scheduling and disablement.

In addition, donors are empowered to update their donation offers themselves by extending or withdrawing an item as their situations change. They can even create templates for making donations so that recurring information can be saved and used again, saving them time and providing them with a positive donation experience.

- **Monitor Feedback and Results**

As common on many ecommerce sites, both you and your donors can create a public profile that gives a brief overview of information about yourselves. This informa-

tion is accessible by simply clicking on the organization's name beside a donation offer or need. Similarly, once a transaction is completed, both you and your donors can rate each other based on their experience with a transaction. Those ratings are averaged and displayed as "stars" beside the organization's name so that others on the Aidmatrix Network can benefit from that history.

Powerful reporting enables both you and registered donors to build reports from one's own transactions. You can use filters to customize the report to your needs. Reports are designed for easy export to other solutions.

- **Enter Needs with Speed; Flag for Specific Disasters**

When disaster strikes, you can enter needs into the system and label them as specific to that disaster. This helps the donor community understand what you need for the immediate response and what you need for day-to-day operations. You can also create templates for recurring needs where much of the information is the same. Saving these templates saves time and enables you to get critical needs posted quickly so you can get back to relief work.

- **Edit Needs On-Demand to Keep Your List Current**

Edit your posted needs whenever necessary so as your needs change or you receive partial donations to fill a need, you can update the quantity needed and/or other details to keep things current. And if an offer is not the right fit, you can provide details in the comment area when declining so that communications stay clear.

- **Share Needs Information with RSS & Auto-Publish**

Once your needs are posted, key data can be shared by the administrator with social networking sites and news-

PARTNERSHIP

Joining the Aidmatrix Network means you have a wealth of resources at your disposal. Aidmatrix provides program resources to make sure your program succeeds. A community of relief agencies, governments and corporate partners offers collective knowledge of best practices and practical solutions — meaning you are never in it alone.

TECHNICAL SUPPORT

Whether it be a training question or help with activating during a disaster — we are here to help. Our mission is to empower your team to maximize the humanitarian relief available to those in need.

TURN-KEY SOLUTIONS

We offer this service as a hosted application, so there is no hardware to maintain and no IT staff to hire.

For more information on any of our products or services please visit us on the Web at:

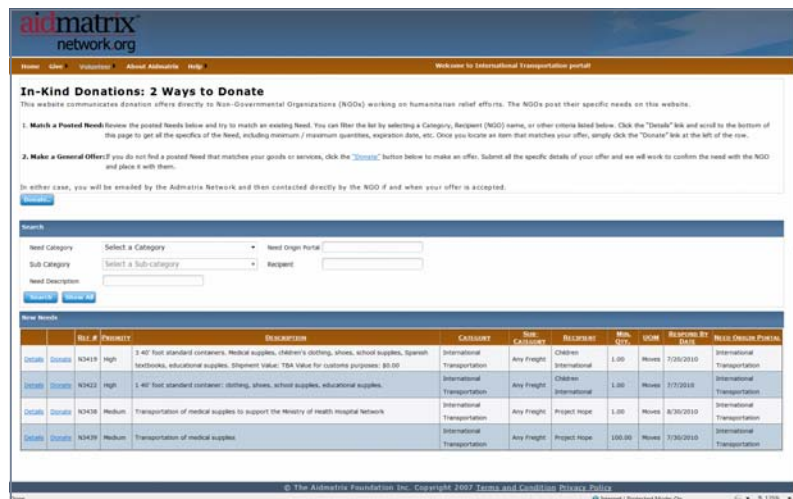
www.aidmatrix.org

Plus⁺ Features — Continued

reader tools through an RSS feed. This further strengthens the community aspect of a portal while expanding your reach to potential donors.

Portals can also set up relationships to automatically publish and subscribe to needs with other portals. This helps automate interactions speeding up communications

and fulfillment. Donors can selectively choose to be alerted by email about new needs. Donors control the types of needs they want to see and can maintain control over their level of interaction with the portals. This provides a “push” of information from your portal to your registered donors while enabling your donors to filter only the needs that are applicable to their inventories.



Donors/Partners Can View and Donate Against Your Needs

Technical Architecture

Core Modules — Built on Microsoft Visual Basic® .NET and SQL Server® database technology

Delivery Method — Software-as-a- Service (SaaS) mode

Accessible from Any Web Browser — End users need only an Internet connection and a web-browser to begin using the system; nothing to install or set up; enables you to easily share reports with others

SERVICES INCLUDED

- Technical Support
- Setup
- Maintenance
- Application Support
- Hardware Support
- O/S Support
- Data Backup
- System Monitoring
- Security Monitoring
- 24x7 Uptime

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Right Aid. Right People. Right Time.™

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