

Supply Chain Management

Technology Suite:

- Asset Registry
- In-Kind Donations Management
- In-Kind Donations Management Plus+
- Transportation Donations Management
- Transportation Donations Management Plus+
- Procurement
- Needs Management
- Needs Management Plus+
- Online Warehouse
- Online Warehouse Plus+
- **Online Ordering**
- Online Auction
- Fleet Management
- Digital Hub

Supply Chain Management Online Ordering Module

The Aidmatrix Network® Online Ordering Module is a web-based application that enables you to make your inventory visible to your agencies while allowing agencies to easily place orders online. The result: more humanitarian relief gets delivered more quickly to those in need.

- **Integrate Online Shopping and Inventory Warehouse**

This secure, online shopping web site is set up so your agencies log on, browse qualified inventory for their program and submit their orders. The agencies' orders are then sent to your warehouse system. You view the orders and approve them based on your defined workflow rules. Approved orders are then sent back to the website and the agencies are notified that their orders are approved or updated. The agencies' orders are then fulfilled based on your defined business workflow.

- **Get Agencies Started with Easy Ordering Options**

Agencies can create a shopping list, check stock status, save favorites, checkout, track and manage orders, and review schedules all starting on the "Order Options" screen. Search by item numbers, descriptions, categories and more. Then select items and quantity and place in the shopping cart. Instantly view a running total of items, weight and pricing along with product images. Arrange shipment method and delivery fees or schedule a pickup date and time. Detailed help descriptions guide the agencies through the steps required to complete the process.

In addition, you can save time by enabling agencies to reset their own passwords, update and delete orders, and report a problem online.

- **Provide Complete Order Details**

From providing product images to cube size and per-serving items costs; from delivery fee estimates, to total order weight and total agency liability; to support for scheduling appointments prior to order or assigning orders to an existing or newly schedule appointment — these and many more order details provide confidence to the agency to know exactly what they are purchasing.

- **Empower Agencies with Stock Management**

Agencies can now select to use the stock management tools to better manage and track their own inventories. They can see items received from your warehouse, items purchased locally or donated, and items that were consumed. If necessary, you can issue a product recall with agency instructions and monitor through recall views.

- **Customize User Interface with Admin Tools**

Using the administrator's tools, you can customize the homepage to reinforce your brand and tie it into the look and feel of your website. Make custom banners, add menu options and custom content. Adjust fonts, sizes, styles and more on pop-up messages. Customize searchable fields seen by the agencies, shopping list categories and even fields displayed in the shopping cart.

- **Manage Agency Accounts & Users with Ease**

Create accounts for your agencies with detailed profiles. Specify credit limits, top off items, hold codes, delivery fees and cancel order reason codes. Delete, print and

SCM: Online Ordering Module

edit orders as needed for both web and non-web orders. Automate workflow for support tickets and modify notifications based on agency agreements and product. Control global access with the flip of a switch when you need to suspend/resume access to conduct inventory reviews.

You can also integrate this application into your existing website or intranet by leveraging the single sign-on feature. User information can be easily passed from another site into this tool so the user has a seamless experience.

- **Automatically Verify Agency Credit Limits**

When a cart is submitted the credit limit will be checked and verified as well as totals for items ordered. If there is a problem with the credit limit then it will allow the agency to edit the order to make it comply with the credit limit options in place. When items are added to cart the starting credit limit will be decremented and will alter the color of the credit limit from black to red if the shopper goes over its limit. It will not stop the shopper until the cart is submitted and then only depending on the options set up on credit limit processing in the administrator pages.

- **Support Allocated Orders from Your Warehouse**

An allocated order is a suggested order from your warehouse system to the agency. The agency can review the suggested order and edit the suggested items (accept or reduce quantities) or add items from the Shopping List to the order. Allocated orders can include items that you choose not to make available via the shopping list in order to better control equality in distribution in times of high demand and limited availability.

- **Improve Communication with Your Agencies**

Increase your agencies' access to information with near real-time inventory available online 24/7. Increase confidence by displaying in stock / out-of-stock status. Improve response time by no longer needing to send out static, point-in-time shopping lists. Accurately display total order weight and total agency liability. Increase customer service by email order confirmations and providing on-demand reporting, order history graphs and order status.

Use the built-in survey tool to collect feedback from agencies and employees to identify opportunities for improvement, circulate new ideas and ensure overall satisfaction. Export your results easily for analysis and reporting.

- **Improve Your Efficiency Ratings**

By capturing your agency ordering electronically, you can expect to see the following benefits:

- Increase agency order fill rates
- Increase flow-through in the warehouse because each order takes less time and effort to process
- Reduce unfulfilled orders by displaying only approved products, by client profile
- Real-time, accurate stakeholder reporting
- Increase visibility of available inventory
- Reduce operational costs and manual processes through automation and electronic data capture



Order History Graphs

SCM: Online Ordering Module

PARTNERSHIP

Joining the Aidmatrix Network means you have a wealth of resources at your disposal. Aidmatrix provides program resources to make sure your program succeeds. A community of relief agencies, governments and corporate partners offers collective knowledge of best practices and practical solutions — meaning you are never in it alone.

TECHNICAL SUPPORT

Whether it be a training question or help with activating during a disaster — we are here to help. Our mission is to empower your team to maximize the humanitarian relief available to those in need.

TURN-KEY SOLUTIONS

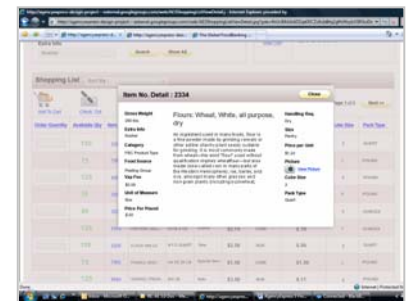
We offer this service as a hosted application, so there is no hardware to maintain and no IT staff to hire.

For more information on any of our products or services please visit us on the Web at:

www.aidmatrix.org



Order Options Screen



Order Detail Window on Shopping List Screen

Technical Architecture

Core Modules — Built on Microsoft Visual Basic® .NET and SQL Server® database technology

Delivery Method — Software-as-a- Service (SaaS) mode

Accessible from Any Web Browser — End users need only an Internet connection and a web-browser to begin using the system; nothing to install or set up; enables you to easily share reports with others

Proof in Action

The Online Ordering Module is currently used in Feeding America's AgencyExpress™ program linking food banks and their agencies across the country to help aid in hunger relief.

"Prior to AgencyExpress™ we took all orders by phone and it took 5 full-time people to do the work. Now it takes less than one hour a day to accept orders and we can put our people resources to better use."

SERVICES INCLUDED

- Technical Support
- Setup
- Maintenance
- Application Support
- Hardware Support
- O/S Support
- Data Backup
- System Monitoring
- Security Monitoring
- 24x7 Uptime

aidmatrix®
Right Aid. Right People. Right Time.™

www.aidmatrix.org